Hello Friends,

Things are busy in Palmetto Hall this time of year! By the time you read this newsletter, the grass will be green and perhaps the pollen season will be finished. We are closing in on Palmetto Security Innovation’s first full year on April 1st. It feels like Palmetto Hall took a quantum leap in several areas that we have been working to improve. A paradigm shift took place when we looked for alternatives to corporate security firms. We have received very positive feedback from the community with the level of professionalism displayed by the security staff. They are enjoying the newly renovated gatehouse and owners seem to like the new owners and visitor’s lane arrangement.

Speaking of renovations, the level of building in Palmetto Hall is very encouraging. There are many projects being undertaken. New homes, new pools, new roofs, new driveways, refreshed landscaping, and exterior painting are frequent items on the ARB agenda. It’s a good thing when homes are receiving care and attention!

Another area of improvement that I am happy to report on is the control of the Fish Haul gates between Hills 4-5 and 6-7. The BOD approved funds to upgrade the sliding gates and replace fencing that was in poor repair. This was a long slog to get the work accomplished. Work to improve the appearance of this area is ongoing. The trees that were planted in the fall will help to soften the area. More grass will be added, and incremental ground improvements will be made to the cart path area between Fort Howell Drive and Fish Haul.

In February, the BOD had a marathon day, meeting in the morning of the 21st for the regular BOD meeting and then we met offsite at the Hargray community room for discussions about the upcoming year. The Strategic Plan, a drainage update and the Brown POA relationship were on the agenda. Each year, when new BOD members have an orientation, they are often surprised by the level of commitment that is required to serve a three-year term. It is a great deal of responsibility and low pay! None in fact! When you have the opportunity to talk to a member of the BOD, thank them for the time they have contributed to the Palmetto Hall community.

The Spring Clean up has been scheduled for April 6th. Ocean Woods will collect curbside landscape debris starting early Monday morning. Please plan to have it out early. We will provide further details in the weekly Flyer. Please reach out to us in the office if you are not receiving the Flyer.

Finally, thank you to those of you who filled out the survey. The survey results help the BOD to discern priorities and actions. There were some clear takeaways from the 2020 Lifestyle Survey and we have shared some findings on page 9 in this newsletter.

Have a wonderful Easter, Passover and Spring! 🌷
With the start of the new year I would like to take a few minutes and reflect on the progress that was made this past year. The new guardhouse was completed, road improvements were made, our lagoon system has been improved and construction of new homes continue. I want to thank last year’s POA Board for the accomplishments that were achieved. The POA Board will work this year on the same path of improving our community.

Our security contractor, Palmetto Security Innovations (PSI), has done an outstanding job keeping our plantation safe and supporting our residents when the need arises. We, as a community want and need to keep our residents safe so PSI will monitor our roads for motorists who drive beyond the speed limit and other infractions.

The maintenance of the plantation is a major priority and overall improvements to all areas are being reviewed and prioritized. The most critical areas will be completed first with the other areas scheduled and worked on as the year progresses.

The relationship with Palmetto Hall and Brown Golf is moving forward. We are working with Brown Golf to not only improve the clubhouse but the other non-golf areas such as the pool, tennis courts and the playground. While we would like this to move faster, the final agreement will take some work and time.

One last item that remains an issue is the trouble with juveniles (a small minority) in our community. They are destroying property and harassing residents. We need the assistance of all residents. If your home is threatened or you see any activity that is out of the ordinary or not consistent with our neighborhood, your first call should be to the Beaufort County Sheriff’s Department and next you should call PH Security.

We have a Community Meeting scheduled for March 26th where our Mayor and Council representative will talk about our island and where we will update the community on the progress of the POA and Brown Golf negotiations.

The Committee had a very busy year in 2019 with the guard gate improvements and taking over the sliding gates at Fish Haul Rd. Positive comments continue to come in, particularly on the guard house and benefits of the new residential lane. 2020 should not be as demanding but the projects that are outlined are still very important. Maintenance is concentrating on perimeter security, drainage and general maintenance of POA owned property.

It has now been confirmed by a deep dive into the transition documents from Greenwood, that the POA owns and is solely responsible for maintaining most of the fences with the exception of the border fence with Hilton Head Plantation. Hilton Head Plantation does a good job with keeping that fence in good condition despite the various cuts that are found in it from time to time.

The committee has taken a look at all the fences owned by the POA. So far this year, the POA has made many repairs along Fish Haul Road and around the Land Trust property which borders the Hills 13 tee and fairway. There is more work to be done in other areas and they will be costed out and prioritized.

The POA and Brown Golf have been continually working with the Town of Hilton Head concerning the underground drainage pipes between the 32 lagoons in Palmetto Hall. Lots of the pipes were jetted and cleaned in the last two years and more will be done this year. The area of concentration this year is the northern leg of the lagoons between lagoon at Cupp 13 down to the lagoon at Cupp 3. We suspect that some of the pipes are partially blocked which restricts the flow of water from lagoon to lagoon. TOHH is expected to start inspection and jetting them in the April – July time frame.

Regarding general maintenance, so far this year, all of the street and road-side signs along with the brick works along the roads were cleaned and the broken brick wall near Greenside was repaired. Next, all the Palmetto Hall medallions on the brick walls will be painted and the picnic tables at ball-park area will be power washed. This will be followed by replacing road reflectors that have become dislodged in recent years. Ocean Woods will begin refreshing the flower areas in late April or May.

The maintenance committee continues to monitor the condition of all the POA properties and reports improvement that are needed to POA operations. If there are POA areas that property owners feel need more attention, please don’t hesitate to inform one of the committee members or call the POA office and ask for Bruce. Continuing to enhance the POA amenities and property is the mission.
The ARB has a significant role for maintaining the look and the value of Palmetto Hall. The ARB Committee is responsible for enforcing property standards for any new construction and additions. (The Covenants Committee is responsible for enforcing standards for already built properties.)

The ARB has a dual role. It is to give guidance to individual property owners and to advocate for the plantation as a whole. When the ARB considers any submissions, it must be aware of the impact they will have on the public perception of Palmetto Hall along with its long-range appearance. Design plans should be considered for our community to stay current with the times and meet the needs of tomorrow’s homeowners, but judicious in accepting the impact they may have on our plantation.

Many factors go into the consideration of a new construction: the size, design, and materials of the proposed structure; size and configuration of the lot; drainage; elevation; need for possible variances; driveway placement that is accessible and safe; landscaping; and the size and position of neighboring houses. Some of these factors also are considered when additions are added to existing homes. With the expert help of our retained consulting architect, these areas are addressed.

When property owners are getting ready to build, whether it be a new home on an undeveloped lot or building an addition to a current home, it is imperative they review the ARB Standards and POA Covenants with their builders. Any questions, concerns, or considerations can then be addressed at the conceptual stage of building.

Updates in Palmetto Hall as of February, 2020
There are:
- 455 completed homes
- 62 unimproved lots of which 6 homes are under construction and 4 are in conceptual stages
- 9 sales completed (8 homes and 1 lot)
- 6 pending sales (5 homes and 1 lot)

ARB Committee Members: Marina Tiano, chairperson, Chris Coseo, Bill Scion, Ann waters, Tom Crews, ARB consultant, Courtney Struna, ARB administrator, Jeanne Antonuccio, BOD liaison
The Mission of the Palmetto Hall POA Board of Directors is to “Continuously improve Palmetto Hall Plantation as a premier residential community by enhancing property values for all owners and the quality of life for all residents.”

The Strategic Planning Committee (SPC), formed to bring specific recommendations to the Board to ensure its Mission is addressed – and successfully achieved – is nearing final completion of the Palmetto Hall Plantation Strategic Plan – 2020 and Beyond.

- The results and accompanying data from the PH Community Survey - completed by 278 property owners - were analyzed by the SPC.
- The resulting draft Strategic Goals for PH POA BoD were prepared, enhanced, and finalized, based on the Survey data.
- For each Strategic Goal, the SPC has specified the objective(s) that need to be addressed for that Goal, and recommended a Plan of Action to attain the objective(s).
- The draft Strategic Plan has been critically reviewed by both the previous and current Boards and pertinent implementing POA Committees.
- The POA Board is now in the process of giving final approval of the Palmetto Hall Plantation Strategic Plan – 2020 and Beyond.
- The Strategic Plan will be presented to the Palmetto Hall community in the near term.

Again, Thank You from the SPC to all who have cooperated on, and contributed recommendations to, this important future planning initiative for our Palmetto Hall Plantation community.

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**Ad Hoc Airport Committee**

_by Ron Smetek_

The Ad Hoc Airport Committee continues to work diligently to address any Hilton Head Airport aircraft operations that might adversely impact the community within Palmetto Hall, and those in our neighboring plantations and communities. Noise abatement remains the primary focus of our Ad Hoc Airport committee.

- For reasons undetermined to us, airport Noise Abatement policies and procedures – those recommended for implementation by the Federal Aviation Administration (FAA) - are no longer contained in the formal instructions given to commercial airline pilots, or by the tower operator to general aviation pilots (i.e., private pilots) prior to their take off.
- Working closely with our Hilton Head Town Council representative, Glenn Stanford, our committee has taken action ensure that all pertinent Noise Abatement instructions and procedures are formally re-inserted into all aircraft operations instructions and documents.
- Beaufort County officials, who are responsible for the operations of the airport, have assured Councilman Stanford that actions are underway to reinstate the pertinent Noise Abatement procedures.
- Our Recommended Procedures for Noise Abatement - for all aircraft operating to/from the Hilton Head Airport:
  - Northbound (Runway 3) Departures: “Climb straight ahead to 1,200 feet and ~ mile off-shore before making any turns unless instructed otherwise by the Tower.”
  - Southbound (Runway 21) Departures: “Climb straight ahead to 1,200 feet and the start of Broad Creek before making any turns unless instructed otherwise by the Tower.”
  - All Arrivals: “As instructed by the Tower. Remain off-shore whenever possible, and at pattern altitude as long as practicable.”
  - Members of our committee continue to monitor aircraft landing/take-off operations to determine if these noise abatement procedures are being completely followed by aircraft operators.
  - We continue to interact with adjacent Hilton Head Island communities to address noise abatement issues, infractions, and planned follow-up actions.
  - We are prepared to follow written FAA guidelines to report any continuing noise abatement violations to South Carolina State Aviation authorities, and to the FAA itself.

If you see/hear possible local flight/noise violations, call: Noise Hotline: 843-255-2966

Bottom line: We are good neighbors of the airport; we expect the airport to be a good neighbor to us.
The Palmetto Hall Safety & Security Committee recently received a speeding complaint from a resident that has lived here in the PHP community for over 20 years. This resident said he thinks the problem of speeding is the worst he has ever seen. And he should know, as an avid runner and bicyclist, spending many hours on our roads. The data from Palmetto Security Innovations (PSI) our contracted security company providing their services to Palmetto Hall, supports the observation. Despite writing over 240 separate PHP Covenant violations for speeding since April 1, 2019 – sometimes to repeat offenders --they continue to see speeding occurring almost every day. Recently the National Highway Traffic Safety Administration (NHTSA) provided an analysis identifying the main reasons speeding occurs in the U.S. – and their points resonate here too:

**TRAFFIC**  Traffic – you’ve experienced this – driving 25 miles per hour on Fort Howell Road takes discipline – and a thick skin – as many drivers following you become impatient, tailgating and shaking their fists, becoming angry at anyone who they believe impedes their progress. Here’s a quick PHP Driving Hack – set your cruise control at 25 mph to prevent creeping up in speed as you drive on our otherwise peaceful, beautiful neighborhood. As for the tailgaters – PHP recently added that infraction to the motor vehicle operation guidelines, as well as prohibiting passing another moving motor vehicle.

**RUNNING LATE**  Some people drive aggressively because they have too much to do and are “running late” for work, school, their next meeting, lesson, soccer game, or other appointment. We get it, but how late do you think you’ll end up when a collision occurs? Another PHP Driving Hack – set your watch ahead five minutes, and you’ll be right on time.

**ANONYMITY**  A motor vehicle insulates the driver from the world. Shielded from the outside environment, a driver can develop a sense of detachment, as if an observer of their surroundings, rather than a participant. A PHP Driving Hack – the houses and people you pass as you’re driving in our community are your neighbors. Slow down for them.

**DISREGARD FOR OTHERS AND THE LAW - AND WHAT WE ARE DOING ABOUT IT**

Most motorists rarely drive aggressively, and some never do. For others, episodes of aggressive driving are frequent, and for a small proportion of motorists it is their usual driving behavior. This has become a most disturbing problem here in Palmetto Hall. We’ve had a number of incidents arise whereby a resident driving here in our community becomes enraged at being rightfully stopped for exceeding the speed limit. The PSI officers are doing what we ask them to do -- enforcing the Covenants to prevent injury or death of another resident that may be sharing the roadways. The problem has escalated during the past 12 months. Therefore, the Safety & Security Committee recently provided a recommendation adopted by the POA Board extending the visual/audio technology that exists at the Front Gatehouse to include the roving PSI Security Officer, through utilization of a wearable body camera. This technology is identical to those currently in use by other local gated communities and the Town of Hilton Head. This is an important safety measure providing an independent record of any encounter with our Security Officer staff.

Working together, we can all help make Palmetto Hall a safe, secure, and inviting community now and in the future.
This year our women’s club is bigger than ever! With 130+ members the Program committee has been doing a great job putting together activities and events with a wide appeal. If you’d like to volunteer or have an idea for an event please don’t hesitate to offer up a suggestion. We are always looking for fresh ideas.

PHWC had a great ending to 2019. Many of the events have been sold out! I want to thank everyone for their hard work in putting together a variety of special events that will appeal to all tastes and interests.

Our Annual Fall dinner, always a well-attended event, did not disappoint this year. We welcomed authors Nelle and Ora Smith to discuss their memories of the early days on Hilton Head Island, and discuss their book “Paradise. Memories of Hilton Head in the early days” They were very entertaining and enjoyed by 60+ attendees.

Both of our yearly outreach events, the Thanksgiving food drive and Annual Toy Drive were both clear displays of what a giving community we are a part of here at Palmetto Hall. The food drive netted hundreds of pounds of food for Deep Well all going to needy families in our community. The Annual Toy Drive, for the second year in a row, was paired with our Holiday Luncheon at the club. If you didn’t get a chance to get up to see the number of toys it was truly a sight to see! Over 40 bikes donated along with games, balls, dolls and scooters! I’m certain there were a lot of happy kids here on the island on Christmas Day, again thanks to the generosity of our community.

December PHWC enjoyed an overnight trip to Charleston, with 40+ women attending. We had a lovely dinner at Magnolia’s followed by an evening at the theatre viewing the play “Elf”. This is always an event that is looked forward to by many of our members.

January, we welcomed members and their guest to a SOLD-OUT crowd for dueling pianos at Club Seats. It was a super fun event with lots of dancing and singing. Everyone that I talked to on the way out gave it rave reviews, and the musicians even commented to me what a fun crowd we had (well yeah!!). In the month we also had a pizza making lesson/party and early Feb brought 20 women to Hilton Head Distillery for a cocktail making lesson – all these events were sold out. I’m sensing a trend here!

Upcoming events this spring include a Spring Gardening class, Ladies who Lunch, movie trivia and a ladies bunco night! We will end the 2019/20 season with an end of year lunch upstairs at Poseidon. Be sure to watch your POA blasts and the message board for more information on these not to be missed events.

I hope that as the Spring arrives that everyone one has a happy and healthy 2020. Safe travels to those part timers that will be leaving us later in the season and for those sticking around see y’all around Palmetto Hall!

~ Lori Ramsey
IN MEMORIAM
Ira Sedransk ~ Jan. 3rd

Welcome New BOD Members

<table>
<thead>
<tr>
<th>BOARD OF DIRECTORS</th>
<th>POSITION</th>
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<tbody>
<tr>
<td>Bill Guillem</td>
<td>President</td>
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<tr>
<td>Steve Fojes</td>
<td>Vice President</td>
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<tr>
<td>Jeanne Antonuccio</td>
<td>Secretary</td>
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<tr>
<td>Melinda Tunner</td>
<td>Treasurer</td>
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<td>Mike Foote</td>
<td>Member at Large</td>
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<tr>
<td>Christina Dzendzel</td>
<td>Member at Large</td>
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<tr>
<td>Gene Iannazzo</td>
<td>Member at Large</td>
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Remember: Palmetto Hall Plantation Property Owner’s Association has a new mailing address: Palmetto Hall POA • P.O. Box 23017 • Hilton Head Island, SC 29925

Welcome New Neighbors & PHP Owners

| 13 Stevens Court   | Steve Steele & Heidi Schultz |
| 17 Club Manor      | Christopher and Amanda Lane |
| 61 Tucker Ridge Ct | Christopher & Chelsea Shelton |
| 256 Fort Howell Dr | Steven E. and Coral A. Schatzberg |
| 36 Timber Marsh Ln | Anthony & Angela Genovese    |
| 370 Fort Howell Dr | Scott & Kathy Evans          |
| 2 Clyde Lane       | Eileen Cooper                |
| 7 Hatteras Ct      | Cinda & Drew Oehlke          |
| 59 Tucker Ridge Ct | Robert & Maria Turbeville    |
| 8 Summers Lane     | Nicki Jacoby                 |
| 308 Fort Howell Dr | Mary C. Schwarz              |
| 4 Tucker Ridge Ct  | Glen & Michele Skora         |
| 20 Club Manor      | Mark & Kathryn Davis         |
| 29 Lenox Lane      | Frank & Maryanne Carollo     |
| 14 Stonewall       | Joseph & Cindy Darwal        |
| 1 Saxton Lane      | Charles & Lena Sells         |
| 14 Sedge Fern      | Martin & Susan McLaughlin    |

Brown Golf Management Contact Information

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<tr>
<th>Name</th>
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<tr>
<td>Michael Gardner</td>
<td>Assistant Regional Manager</td>
<td>843.342.2582</td>
<td><a href="mailto:mgardner@browngolf.net">mgardner@browngolf.net</a></td>
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<tr>
<td>Ashley Arce</td>
<td>Administrative Assistant/Membership</td>
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<tr>
<td>Tracey Ann Beckford</td>
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<tr>
<td>Adam Markowitz</td>
<td>Catering</td>
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<tr>
<td>Michael Collins</td>
<td>Head Golf Professional</td>
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<tr>
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Palmetto Hall POA Contact Information

11 Palmetto Parkway, Suite 201 • Hilton Head Island, SC 29926
P.O. BOX 23017 • Hilton Head Island, SC 29925

Office: 843-682-4182
Email: phpoa@hargray.com

SECURITY
Gatehouse: 843-342-6482
Fax #: 843-342-6055
Patrol Cell #1: 843-247-7542
Patrol Cell #2: 843-247-7543

Palmetto Hall POA Staff Information

PH POA EMAIL CONTACTS
Courtney Struna, Association Manager
managerphpoa@hargray.com
Bruce Massey, Operations Manager
assistantphpoa@hargray.com
Gwen Perrine, Front Desk
phpoa@hargray.com
Lori Jenkins, Accounting Assistant
accountantphpoa@hargray.com
And Communications
commphpoa@hargray.com

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**Spring Debris Pick Up**

Spring clean up is the weekend of **April 4th & 5th** with pick up on **Monday, April 6th**.

Ocean Woods will begin picking up landscape debris on **Monday, April 6th** curbside at your property.

Please put debris out **early on Monday or Sunday evening** to ensure that Ocean Woods collects it.

*Be sure to follow the guidelines below:*

1. **Branches should be cut into 6-foot lengths and no larger than 6 inches in diameter.**
2. **Leaves and other small twigs should be bagged, bundled, tarped, or contained in cans.**
3. **Ocean Woods will not be raking up any debris or leaves.**
4. **Large Tree trunks or logs over 6 inches in diameter will not be collected.**
5. **Please do not put any debris on unimproved lots or POA common areas such as: roadsides, medians, and cul-de-sacs, and Golf Course property.**

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**Lifestyle Survey Takeaways**

The 2020 Palmetto Hall Lifestyle survey was conducted electronically from January 31, 2020 until March 12, 2020. There were 286 respondents.

- 80% of the respondents have plans to remain in Palmetto Hall for either 6-10 years or indefinitely
- 68% of respondents were social members and 28% were golf members (family and single combined) and 4% were modified golf members
- 59% of all respondents favored small bites, casual dinners and improvements and expansion to the bar area
- 60% favored a fitness facility or exercise classes for recreation in the clubhouse, 19% expressed a preference for cards, games and trivia, 16% had no interest in recreation at the club.
- 51% favor spontaneous gatherings for Happy Hour at the club in terms of community connectivity at the club
- The swimming pool is a very popular amenity for swimming and socializing. Casual seating and poolside social events were preferred.
- There is great opportunity for increased use if food service were to be extended to the pool.
- There was a strong sentiment that changes to the F&B service and clubhouse renovations would increase club usage for all age demographics.

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**Dinner with Tony Mills and His Animal Friends**

Hilton Head Island Land Trust presents Southern Emmy Award winning host Tony Mills.

Tony will discuss living in and learning about our unique coastal kingdom.

The annual meeting will include the presentation, fundraiser, dinner and silent auction.

**Tuesday, April 21st at 5:30pm**

**Palmetto Hall Country Club**

Purchase Tickets at: https://nightwithtonymills.eventbrite.com

or contact Tim Henderson at 857-746-9949
VOLUNTEER OF THE YEAR

Congratulations to Tim Scanlin and Mike Waters for being awarded the 2019 Volunteers of the Year. They were presented with the award at the Annual meeting in December.

Mike and Tim wanted to acknowledge the effort of their entire security committee and were a bit reticent about accepting the award or posing for their picture alone.

“Tim and I have the privilege of working shoulder-to-shoulder with a great team of fellow volunteers. Nothing that is easy is worth accomplishing. In turn, nothing gets accomplished without the backing of each of you, and the Board - as we all continue to set the bar high for Palmetto Hall.

Looking forward to working together in the next decade - 2020.”

Inventory is LOW!
It’s a great time to sell in Palmetto Hall

Curious what your home is worth? Call your neighbor, Robert Denckhoff, for a FREE HOME VALUE ANALYSIS

You may be pleasantly surprised at what he finds!

Robert Denckhoff
10 Year Palmetto Hall Resident & Owner
Phone 843-338-3277
Email: Robert@SLPHome.com
RobertSLPHome.com

When You Compare Apples to Apples...

Only One Comes Out On Top.
As we move into our second half-century of service, we pledge to work hard to maintain our place at the top of the pile.

HILTON HEAD EXTERMINATORS
HILTON HEAD: 843-681-2590
BLUFFTON: 843-706-9933
WWW.HILTONHEADEXTERMINATORS.COM

THE KEN OLIVER WAY

...and 41 years in real estate! Deeply involved in Palmetto Hall’s inception, from its archaeological dig days to greeting potential clients at the portable trailer, pro shop and snack bar to creating the Southern Living Model Home Program, Ken has happily continued to bring hundreds of buyers and sellers together for 29 years! His fondness for this Island community led him to move his wife and four children here 16 years ago, where Palmetto Hall’s amenities and benefits are gratefully and personally experienced daily.

Today, you’ll still find him passionately enthusiastic about “living the great life” in Palmetto Hall and ready to serve you with meaningful sales results. Why wait? Call Ken today. You’ll be glad you did!

Ken’s 2019 Honors
• #1 in Real Estate Transactions & Volume in Palmetto Hall, 2019
• Dunes Real Estate’s Listing Agent of the Year, 2019
• Top Listing and/or Selling Agent 34 out of 41 Years for Dunes Real Estate
• Celebrating 41 Years of Stability, Knowledge, & Experience with Dunes Real Estate
• 43-Year Island Resident

Call Ken Today at 843.842.0816 for your Free Market Analysis and a Free Brochure on “11 Things You Need to Know to Have a Successful Home Inspection”!

843.816.0167 cell
843.842.0816 office
Ken-Oliver.com
Ken@Ken-Oliver.com

Celebrating 29 years of championship sales success in Palmetto Hall...

Ken Oliver - #1 in Real Estate Transactions in Palmetto Hall Plantation in 2019!
Before you sign, get a second opinion

Four reasons why your next call should be to Robbie Bunting and team:

- A Palmetto Hall real estate team that fights for price
- Strategic access to a unique network of qualified buyers
- Top-producing Palmetto Hall broker since 1991
- Extensive and creative marketing that gets results!

Stop by our convenient South Island office:

12A New Orleans Road, Hilton Head Island 29928
843-341-4801 • Robbie@HiltonHeadProperties.biz
www.PalmettoHallHiltonHead.com